

# **Network Administrator At One Acre Fund**

## **About One Acre Fund**

Founded in 2006, One Acre Fund supplies smallholder farmers in nine countries with the agricultural services they need to make their farms more productive. We provide quality farm supplies, delivered within walking distance of farmers' homes, and agricultural training to improve harvests. We measure our success by our ability to make farmers more prosperous: On average, farmers harvest 50 percent more food after working with One Acre Fund. To learn more about our work, take a look at our Why Work Here blog for more information [oneacrefund.org](http://oneacrefund.org)

## **About the Role**

We are looking for a professional with 3+ years of work experience to join the ITO Networks based in any of our Countries of Operation. You will maintain the networks and systems that keep our organization running. From maintaining Network security to supervising network updates you will not only support Country ITO but also the thread that connects all operations. Deep technological expertise with multiple computer systems, hardware, and software is essential for this role and helps improve our organization. You will directly report to the Networks Lead.

## **Responsibilities**

### **Infrastructure and Platform Management**

- Implement and administer IT Networks: LAN, WAN, network segments, and the Internet.
  - Network connections are stable
  - Network connections comply with InfoSec policies
  - High availability.
  - Install and maintain both hardware and software.
- Work through Country ITO (i.e. via SOPs) to manage upgrades and repairs; ensure CITO training.
- Update documentation.
- Identify and pursue opportunities for improvement through automation, cost reduction, or similar.

### **Monitoring and Event Management**

- Design and implement monitoring, alerting, and thresholds; detect potential service disruptions.
- Manage network events and incidents.
  - Determine their significance.
  - Accomplish the correct control action.
- Mitigate network events and incidents.
  - Implement networking redundancies and backup.

### **Service Networks Requests**

- Resolve Tier 2 or 3 incidents within Service level agreements.
- Analyze and implement networking requests to expected standards within agreed timelines.

# Career Growth and Development

We have a strong culture of constant learning and we invest in developing our people. You'll have weekly check-ins with your manager, access to mentorship and training programs, and regular feedback on your performance. We hold career reviews every six months and set aside time to discuss your aspirations and career goals. You'll have the opportunity to shape a growing organization and build a rewarding long-term career.

## Qualifications

Across all roles, these are the [general qualifications we look for](#). For this role specifically, you will have:

- Cisco certified network associate.
- Network security implementation.
- ITIL, SDLC, InfoSec practices.

## Preferred Start Date

As soon as possible

## Job Location

Flexible

## Benefits

Health insurance, paid time off

## Eligibility

This role is only open to citizens or permanent residents of Rwanda, Kenya, Uganda, Tanzania, Burundi, Nigeria, Malawi, and Zambia.

## Application Deadline

11 May 2025. Please note that we hire on a rolling basis which means that applications are reviewed and processed on a continuous basis until a hire is made.

*One Acre Fund never asks candidates to pay any money or pay for tests at any stage of the interview process. Official One Acre Fund emails will always arrive from an [@oneacrefund.org](mailto:@oneacrefund.org) address. Please report any suspicious communication here ([globalhotline@oneacrefund.org](mailto:globalhotline@oneacrefund.org)), **but do not send applications or application materials to this email address.***

*Diversity, Equity, Inclusion (DEI), and anti-racism are deeply connected to our organization's mission and purpose. One Acre Fund aspires to build a culture where all staff feel consistently valued, represented, and connected – so that our team can thrive as professionals, and achieve exceptional impact for the farmers we serve.*

*We are committed to equal employment opportunity regardless of race, color, ancestry, religion, sex,*

*national origin, sexual orientation, age, marital status, disability, gender, gender identity or expression. We are proud to be an equal opportunity workplace.*

## **How to apply**

Please apply through the link below

<https://grnh.se/ae6a466a1us>